

*** EXPLANATION OF CHARGES ***

My holistic consultation practice is different from the usual veterinary services in several obvious ways. One obvious way is that you don't actually bring your animal to my office. Another is that we formulate a treatment plan together that takes into account your animal's unique needs and your unique values, experiences and situation.

This is often a more *time-intensive* process, so rather than emphasizing charges for medicines, vaccinations and surgery, like most vets, I charge for the actual time I spend on your animal. Since the amount of time needed for a case varies widely, this seems to be the most fair for both of us.

The time charges include:

- phone consultation time with you
- consulting with your vet
- replying to email and fax messages

Occasionally in a challenging case I also charge for:

- evaluating records and laboratory data
- case analysis time (the time I spend analyzing information and developing a treatment plan)

No matter how long any extra analysis takes, the most I will charge for it is for 15 minutes.

The first appointment for a full *homeopathic* consult generally takes about an hour – this may be more or less, depending on your animal's condition. Follow-up consultations are scheduled in 15 or 30 minute slots. Fees are calculated at the rate of \$120 per hour; for example, you'd be charged \$30 for a 15 minute appointment.

Methods of payment:

- Credit cards (Master Card, VISA, Discover and American Express)
- Personal checks (with a credit-card number on file)

For ongoing cases, your credit card will be charged twice monthly, on the 1st and 15th

The **after-hours** fee is \$30, plus \$3 per minute. After-hours fee applies after 5 pm Central Time, and on weekends and holidays.

There will be a 15-minute charge for **missed appointments** without prior notice, so *please give us prior notice* if you are unable to make your appointment.

If you have any questions regarding any of the policies above, please give us a call and we'll be glad to explain more fully.