

## \*\*\* EXPLANATION OF CHARGES \*\*\*

**My holistic consultation practice** is different from the usual veterinary services in several obvious ways. One obvious way is that you don't actually bring your animal to my office. Another is that we formulate a treatment plan together that takes into account your animal's unique needs and your unique values, experiences and situation.

This is often a more *time-intensive* process, so rather than emphasizing charges for medicines, vaccinations and surgery, like most vets, I charge for the actual time I spend on your animal. Since the amount of time needed for a case varies widely, this seems to be the most fair for both of us.

### **The time charges include:**

- phone consultation time with you
- consulting with your vet
- replying to email and fax messages

Occasionally in a challenging case I also charge for:

- evaluating records and laboratory data
- case analysis time (the time I spend analyzing information and developing a treatment plan)

No matter how long any extra analysis takes, the most I will charge for it is for 15 minutes.

The first appointment for a full *homeopathic* consult generally takes about an hour – this may be more or less, depending on your animal's condition. Follow-up consultations are scheduled in 15 or 30 minute slots. Fees are calculated at the rate of \$120 per hour; for example, you'd be charged \$30 for a 15 minute appointment.

### **Methods of payment:**

- Credit cards ( Master Card, VISA, Discover and American Express)
- Personal checks (with a credit-card number on file)

For ongoing cases, your credit card will be charged twice monthly, on the 1<sup>st</sup> and 15<sup>th</sup>

The **after-hours** fee is \$30, plus \$3 per minute. After-hours fee applies after 5 pm Central Time, and on weekends and holidays.

There will be a 15-minute charge for **missed appointments** without prior notice, so *please give us prior notice* if you are unable to make your appointment.

If you have any questions regarding any of the policies above, please give us a call and we'll be glad to explain more fully.