

*** HOW THIS WORKS ***

Step 1: You call or email Fred to make an appointment, set up payment arrangements⁺, and find out what information you'll need *

Step 2: We discuss your animal and together we make an individualized treatment plan**

Step 3: You get the stuff, try the treatments, and keep notes about what happens***

Step 4: We have a follow-up appointment to evaluate and make changes if necessary****

⁺ What about payment?

- You give us a credit card account number that we'll keep on file
- We bill you based on the actual time I spend working on your animal's case
- For complete details on our fees, see [Explanation of Charges](#)

* What information do I need for the first appointment?

- Completed *intake, release, and symptom history* on-line forms (fax, email, or snail mail back)
- Copy of recent medical records (either you or I can request)
- Photos (optional, but I love seeing pictures of your animals!)

** What happens in the first appointment?

- We'll cover pertinent information on the forms and I'll answer your questions
- We'll discuss your situation, experiences, and values
- We'll discuss possible options and together we'll formulate a plan
- We'll make a follow-up appointment

*** What happens after the first appointment?

- You find supplies, **homeopathic remedies** or **supplements** locally or online
- You start implementing the plan; keep notes and questions in a log
- You call or email me if there are problems or questions that are urgent

**** What happens at the follow-up appointment?

- We evaluate what worked and what didn't
- We address questions and problems
- We adjust our plan as needed